

## **The Base Mission Statement**

**This statement outlines the services that children parent/carers and the community can expect from our club, and the value that form our work.**

### Pledge to parent/carers:

THE BASE value our relationship with parent/carers and respect their views and opinions. We are committed to working together to provide top quality play and care for all children.

We welcome parent /carers into THE BASE at all times to talk about our club, their children or to take part in activities.

We will listen to your views and suggestions.

We will keep parent/carers fully informed with regular newsletters on fees, forthcoming theme weeks, new policies etc.

We aim to give parent/carers peace of mind by providing a reliable, caring, safe and stimulating environment for the children.

We will formally ask parent/carers for their views in a customer survey.

We will invite and welcome parent/carers to our Annual General Meeting and encourage new Volunteer Committee members as and when vacancies arise.

### **Our Club aims to:**

- Provide a happy, safe, warm and stimulating environment for all children to play, learn and develop freely.
- Help children to develop responsibility for themselves and their actions and become competent, confident, independent and co-operative individuals.

- Encourage children to have a positive attitude and respect for both themselves and others.
- Promote a positive relationship with parent/carers and work in partnership with them to provide high quality play and care for their children.
- Offer inclusive services that are accessible to all children in the community.
- Undergo regular monitoring and evaluation of our services to ensure that the club continue to meet the needs of the children and parent/carers.

**Our Club is committed to meeting the needs of parents and carers by:**

- Listening and responding to their views and concerns
- Keeping them informed of our policies and procedures, including opening times, fees, charges, programmes of activities and any such changes.
- Sharing and discussing their Childs achievements, experiences, progress and friendships along with any concerns that may arise.

**Our club is committed to providing:**

- Care and activities that put the needs and safety of the children first.
- A programme of activities that is interesting, educational, stimulating and fun for all.

- Activities that promote each Child's social, physical, intellectual, creative and emotional development.
- Access to a variety of facilities and equipment under safe and supervised conditions.
- A staff team that is experienced well trained and properly supported.
- Services that meet the conditions of the Children's Act 1989 and all other relevant childcare legislation, wherever they apply.
- An environment where no child is bullied or suffers discrimination in any form.

**Signed** \_\_\_\_\_ **(Manager)** \_\_\_\_\_ **(Date)**

**Signed** \_\_\_\_\_ **(Chairperson)** \_\_\_\_\_ **(Date)**